RYAN

May 28, 2009

Tim Fazio
Total Protection Solutions
RR #4, Box 218
Mifflintown, PA 17059

Re: TPS Installation, Kauai, Hawaii

Dear Sir,
I am writing to let you know of the amazing difference in the performance of all of my electronics and motorized systems at my residence in Princeville, Kauai since the installation of the TPS unit as recommended by Julian Johnson of Electric Associates Design.
For background purposes you should know that electrical service on that island is notoriously poor. There are regular (weekly) disruptions of service and constant "brownouts". The delivery system is outdated and unreliable. I have owned this house since 2002. It is managed by my wife and I as a vacation rental property with occupancy of at least 40 weeks per year. Over the course of the last 7 years we had experienced constant failure of all of our electronic equipment at one time or another. I lost two 32" LCD televisions, numerous control boards for the stove, microwave, and dishwasher, as well as pump motors for the spa and ceiling fan motors. Since all electronic parts for these appliances are shipped from either Honolulu or the mainland, replacing them took weeks if not months.
When I asked Mr. Johnson what I could do, he advised immediately that he had a guaranteed solution. After some discussion I purchased a TPS surge suppression/line conditioning unit. I had it installed at the main electric service. It has been over a year since the installation. I have not had a single electronic failure in the house over that period. I have demonstrable electric cost savings, my TV picture is better, and I have been able to cancel my home appliance insurance policy.
I have recommended this product to many of my colleagues and would be pleased to further recommend it at your request.

Sincerely,

Joseph Welsh, Sr. V.P.

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